

ITIL® 4 MASTER DESIGNATION At a Glance

> THE HIGHEST LEVEL
OF ACHIEVEMENT
IN THE ITIL 4
CERTIFICATION
SCHEME



ACCREDITED
TRAINING ORGANISATION

by PeopleCert

WHAT IS ITIL 4 MASTER DESIGNATION?

The ITIL 4 Master designation is the highest level of achievement of the ITIL 4 certification scheme. It demonstrates the capability to apply ITIL principles, concepts, methods, and techniques in the workplace at strategic, tactical, and operational levels. This progression underscores a **deep commitment to ITSM excellence**.

An ITIL 4 Master understands business requirements, knows how to develop a clear strategy and plan, implements them using practical methods and tools, leads cross-functional teams to achieve growth and success for the organisation.

AT A GLANCE



Core ITIL
Designations:
Practice Manager,
Managing
Professional, and
Strategic Leader



Suitable for mid or senior-level IT roles



Globally accepted widely recognized ITIL framework



Exam available in multiple languages



Flexible eLearning options

KEY BENEFITS

) Discover unlimited potential

Achieve ITIL 4 Master status and distinguish yourself from your peers. The ITIL Master designation opens the doors to career opportunities and positions you as a sought-after leader in IT Service Management.

Recognition

Demonstrate a well-rounded, superior knowledge of ITIL best practices and achieve global acknowledgment of your expertise, offering a competitive edge in the professional arena.

Deliver greater value

Prove extensive 'hands-on' ITIL experience and demonstrate active involvement in ITIL implementation. Your mastery of ITIL principles equips you to tackle complex organizational challenges, drive innovation, and deliver exceptional value to stakeholders.

Community of excellence

Join an elite group of ITIL Masters, gaining access to exclusive insights, networking opportunities, and the chance to contribute to the ongoing development of the ITIL framework.

WHAT WILL YOU LEARN?

The journey to the ITIL Master designation is a structured pathway that **starts with the ITIL 4 Foundation** certification.

To achieve the ITIL Master designation you must achieve all three below designations:

ITIL Practice Manager ITIL Managing Professional ITIL Strategic Leader

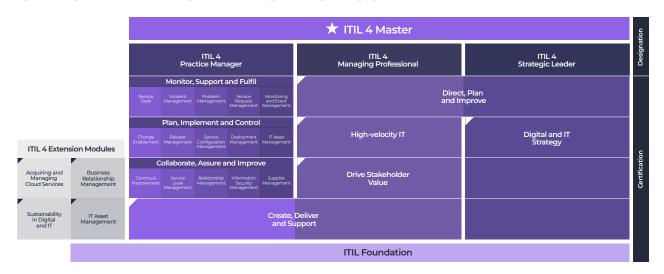
The ITIL 4 Master designation validates your skills, demonstrating that you have developed universal and diverse knowledge during your ITIL training and certification journey and have **mastered the full suite of ITIL competencies.**

The path to becoming an ITIL 4 Master includes a series of exams which assess your ability to understand, apply, and analyze many ITSM concepts, methods, and tools.

WHY BECOME AN ITIL 4 MASTER?

The ITIL 4 Master designation represents **the pinnacle of ITIL achievement**, showcasing your comprehensive understanding and mastery of IT Service Management principles, practices, and techniques. It's the **ultimate recognition of your expertise** and capability to drive organizational success through effective IT service delivery.

OFFICIAL ITIL 4 CERTIFICATION SCHEME



ITIL Foundation is a prerequisite for any ITIL 4 certification, except for the extension modules Acquiring and Managing Cloud Services, and Sustainability in Digital and IT that do not have any prerequisite.

ITIL 4 Managing Professional is awarded when the Create, Deliver and Support, the Driver Stakeholder Value, the High-velocity IT, and the Direct, Plan and Improve certifications are achieved.

ITIL 4 Strategic Leader is awarded when the Digital and IT Strategy, and Direct, Plan and Improve certifications are achieved.

ITIL 4 Practice Manager is awarded when the Create, Deliver and Support certification, and a) any FIVE individual practice-based certifications are achieved, or b) when the Create, Deliver and Support certification, and any ONE certification from the pre-bundled courses is achieved: Monitor, Support and Fulfil, Plan, Implement and Control, or Collaborate, Assure and Improve.

ITIL 4 Master is the highest designation, awarded when the ITIL Practice Manager, Managing Professional, and Strategic Leader designations are all achieved.

CERTIFICATION PATHWAY TO ACHIEVE THE ITIL 4 MASTER DESIGNATION

Start Your Path:

ITIL Foundation as initial step

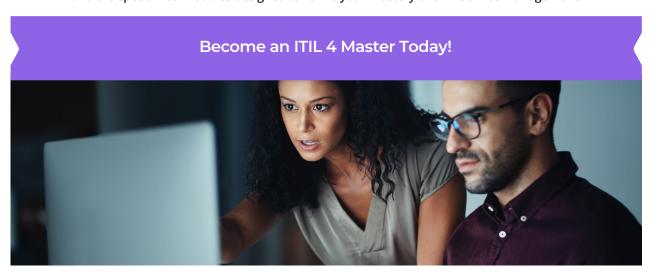
Achieve three ITIL 4 Designations:

ITIL Managing Professional, ITIL Strategic Leader, and ITIL Practice Manager

Reach the Top:

Achieve ITIL Master status, evidencing your adeptness in applying ITIL principles across varied organizational contexts.

Visit the PeopleCert website for more information about the ITIL 4 Master designation and the specialized modules designed to refine your mastery over IT Service Management.





ExamSimul - is the training centre for the BITIL.COM group - an organization of professionals and senior experts of Information & Communication Technology (ICT) whose main interest is the spread of knowledge and the application of methodologies ITIL®, PRINCE®2, CobiT®, TOGAF®, Six Sigma and Standard International ISO 20000, ISO 27001 ... in business and public administration.



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